Minutes of the Fairfax County Consumer Protection Commission

December 21, 2010 7:00PM Conference 2/3

Government Center

12000 Government Center Pkwy.

Fairfax, Virginia 22035 Chairman Fee, presiding

Attendance: Commissioners: Bahhur, Bounacos,

Boyd, Fee, Hargraves, Rosier, Stamp

Absent: Commissioners: Belkowitz, Hine, Kirk,

Mrowka, Nguyen, Roark

Staff: Michael S. Liberman, Director

Cable and Consumer Services Susan C. Jones, Branch Chief,

Consumer Affairs

The meeting was called to order at 7:10PM by Chairman Fee.

Minutes

The minutes of the November 16, 2010, meeting were approved.

Report of the Chairman

Chairman Fee invited Delegate Bulova to this meeting, but he had a prior commitment.

Chairman Fee spoke about an issue discussed at the Trespass Towing Advisory Board where a vehicle was towed from its original parking spot, and returned to a different parking spot once the towing company realized the car should not have been towed. How to handle the relocation of vehicles in the same parking lot will be discussed during code changes.

Report of the Director

Director Liberman informed the Commissioners that County Executive has communicated with the City of Falls Church that Fairfax County plans to pursue back charges.

Director Liberman stated that the County Executive is developing the final budget preparation to be present at the end of February.

Commission Matters

Commissioner Boyd had no matters to bring before the commission.

Commissioner Bahhur mentioned the DCCS Web page and the helpful information it provided.

Commissioner Hargraves stated the FCC's vote on net neutrality passed 3-2. He suggested inviting the cable providers and staff to discuss the impact of the FCC ruling. Commissioner Hargraves stated that he had a crack in his basement foundation and found that his insurance covered it due to a 10 year structural warranty.

Commissioner Stamp mentioned when he first moved into his home he had Verizon FIOS and some major issues. He switched to Cox, but Verizon kept trying to reconnect his service.

Chairman Fee spoke about having to know his pin number in order to rent a movie from Cox.

Commissioner Rosier had no matters to bring before the commission.

Commissioner Bounacos had no matters to bring before the commission.

Old Business

There was no old business.

New Business

Nominations: Chairman- Commissioners Fee and Nguyen

Vice Chairman- Harold Belkowitz

Secretary- Commissioners Hargraves and Bounacos

The Commission will vote at the January 18, 2011 meeting.

The meeting adjourned at 7:31PM.